



# **U1 INTRODUCTION TO AI**

## **U1.E1 WHAT IS ARTIFICIAL INTELLIGENCE?**

Machine Learning Engineer

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Não é possível apresentar a imagem.

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## LEARNING OBJECTIVES



The student is able to

MLE.U1.E1.PC1	Define artificial intelligence.
MLE.U1.E1.PC2	Understands the need, purpose and impacts of artificial intelligence.
MLE.U1.E1.PC3	Understand the differences between data, information, knowledge, insight and wisdom.
MLE.U1.E1.PC4	Deduce how to gain strategic advantage through the use of different kinds of intelligence.
MLE.U1.E1.PC5	Understand the origin and evolution of artificial intelligence over the years.
MLE.U1.E1.PC6	Recognize and critically understand the issues and ethical concerns surrounding artificial
	intelligence.

## WHAT IS ARTIFICIAL INTELLIGENCE?





## AI FOCUSES ON THREE COGNITIVE SKILLS









## Learning

The learning process focuses on data acquisition and the creation of rules to transform data into useful information. The rules, called algorithms, provide computer equipment with step-by-step instructions on how to complete a specific task.

## Reasoning

Reasoning focuses on choosing the right algorithm to achieve a desired result. Sometimes this cognitive ability decides the success of the whole process.

## Self-Correction

This process is designed to continuously refine the algorithms and to ensure that they provide the most accurate results possible.









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### Data

Data is raw, it simply exists as a representation of objective facts. It is the starting point for reaching a meaningful end result. Logging, records, measurements, etc. are all data. Data is a fact that alone is not meaningful, as it doesn't relate to other data. Data may answer a very basic What question.

### Information

Then, Data is processed into Information. During this process, relationships in the data are revealed, and analysis is done to find an answer to Who, What, Where and When questions. Hence, Information is data that has been given meaning by way of relational connection. This "meaning" can be useful, but does not have to be.



### Knowledge

Knowledge is the appropriate application of Information in order to be useful. The transformation of Information into Knowledge aims to answer the How question. Knowledge is linked to doing and implies know-how and understanding. Specific measures are identified and the information gained in the previous step is used to answer questions based on these measures.

### Wisdom

Unlike the previous levels, this stage asks questions to which there is no easily-achievable answer. Wisdom is the top level of the DIKW hierarchy and answers the Why question. It uncovers why the derived knowledge is applied by individuals in a specific way. i.e., finds the reason behind any decision-making (moral, ethical codes, etc.). Wisdom is the process by which it is possible to discern or judge between right and wrong, good and bad.







## Knowledge



### Wisdom



Information



Insight



## HOW ARTIFICIAL INTELLIGENCE INFLUENCES OUR WORLD?









SMART PERSONAL ASSISTANCE

SURGICAL ROBOTS

AUTOMATION

## HOW ARTIFICIAL INTELLIGENCE INFLUENCES OUR WORLD?









### SMART HOME DEVICES

SELF DRIVING VEHICLES

### VIRTUAL REALITY

## HOW ARTIFICIAL INTELLIGENCE INFLUENCES OUR WORLD?









CYBER SECURITY

CONSUMER BASKET ANALYSIS SMART PAYMENT

## ADVANTAGES OF ARTIFICIAL INTELLIGENCE



O1 Reduction of errors that occur in tasks done by the machines when compared to human performance

02 Significant improvement in information analysis

03 Replacement of human beings in repetitive and boring tasks

## ADVANTAGES OF ARTIFICIAL INTELLIGENCE





In video games, AI can predict and read the player's behavior to increase the complexity if it is at an easy level

05 Allows the simulation of real situations, preparing human beings to act correctly in emergency circumstances

 $06 \,$  Machines are not affected by emotions or human problems such as lack of sleep or hunger  $\,$ 

## DISADVANTAGES OF ARTIFICIAL INTELLIGENCE



## High production and repair costs

02 Data storage is very expensive, which increases the price of developing and maintaining these systems

03 Its operation is limited to scheduled tasks, does not have self learning

## DISADVANTAGES OF ARTIFICIAL INTELLIGENCE





Machines have not yet been created with the ability to understand comm on sense and ethical thinking

05 The risk of machines being created and used for destruction purposes, such as war machines, is high

06 The risk of facing high unemployment



































#### ImageNet



#### **Cat Faces**







#### **Bixby**





THE PROGRESS AND HISTORY OF ARTIFICIAL INTELLIGENCE



## ARTIFICIAL INTELLIGENCE IS QUITE OLD BUT IT GOT POPULARITY RECENTLY. WHY?

## PAST

- only a very small amount of data was available to make accurate predictions

## PRESENT

- data are generated every minute (IoT)
- huge data size (big data)
- more advanced algorithms
- high power and storage
- high performance computing
- more accurate predictions

### HISTORY OF INDUSTRIAL REVOLUTION





INDUSTRY 4.0 vs INDUSTRY 5.0



## **INDUSTRY 4.0**

## INDUSTRY 5.0

Focus on Connecting Machines

Focus on Delivering Costumer Experience

Mass Customization

Hyper Customization

Intelligent Supply Chain

Responsive & Distributed Supply Chain

**Smart Products** 

Experience Activated/Interactive Products

Manpower Distanced from Factories

Return of Manpower to Factories



## UNEMPLOYMENT

## WHAT HAPPENS AFTER THE END OF JOBS?

The work hierarchy is mainly concerned with automation. By inventing ways to automate jobs, we could create space for people to take on more complex roles, moving from physical work that dominated the pre-industrial world to cognitive work such as strategic and administrative work.



## INEQUALITY

### HOW DO WE DISTRIBUTE THE WEALTH CREATED BY MACHINES?

The economic system is based on remuneration for the contribution to the economy, often assessed on the basis of hourly wages. Most companies still rely on hourly product and service work. But by using artificial intelligence, a company can dramatically reduce its dependence on human labor. which means that revenues will be directed to fewer people. As a result, individuals who own Al-oriented businesses will be more likely to make more money.



## HUMANITY

### HOW DO MACHINES AFFECT OUR BEHAVIOUR AND INTERACTION?

Although many of us are unaware of this, we are already witnessing how machines can trigger reward centers in the human brain. Just take a look at click bait titles and video games. These headlines are usually optimized with forms of algorithmic content optimization that capture our attention to make various video games and mobile devices addictive. Technology addiction is the new frontier of human dependence.



## **EVIL GENIES**

## HOW DO WE PROTECT AGAINST UNINTENDED CONSEQUENCES?

What if artificial intelligence turned against us? This doesn't mean transforming "evil" the way a human being can, or the way ai disasters are portrayed in movies and books. Instead, we can conceive an advanced AI system as a "genius in a bottle" that can satisfy desires, but with terrible unforeseen consequences.



## SINGULARITY

### HOW DO WE STAY IN CONTROL OF A COMPLEX INTELLIGENT SYSTEM?

The reason why humans are at the top of the food chain is not due to sharp teeth or strong muscles. Human domination is almost entirely due to our ingenuity and intelligence. We can get the best out of larger, faster, and stronger animals, because we can create and use tools to control them such as physical tools (cages and weapons), and cognitive tools (training and conditioning).



## **ROBOT RIGHTS**

### HOW DO WE DEFINE THE HUMANE TREATMENT OF ARTIFICIAL INTELLIGENCE?

Since we consider machines to be entities that can perceive, feel and act, it is not a great leap to reflect on their legal status. Should they be treated as comparable intelligence animals? Some ethical questions are about alleviating suffering, others are about risking negative outcomes. While we consider these risks, we should also bear in mind that, in, in general, this technological advance means a better life for all. Artificial intelligence has great potential, and its responsible implementation depends on us.



## **ARTIFICIAL STUPIDITY**

## HOW CAN WE SAFEGUARD AGAINST MISTAKES?

Intelligence comes from learning, whether you are a human being or a machine. Systems usually have a training phase in which they "learn" to detect the right patterns and to act upon their information. Once the system is fully trained, it can enter the test phase, where more examples are found. The training phase can not cover all the possible examples that the system can deal with in the real world. So, these systems are easier to fool in ways that humans cannot be.



## **RACIST ROBOTS**

## HOW DO WE ELIMINATE ARTIFICIAL INTELLIGENCE BIAS?

People should not forget that AI systems are created by human beings who can be biased and judgmental. Once again, if it is used correctly, or if it is used by those who seek social progress, artificial intelligence can become a catalyst for positive change.



## SECURITY

### HOW DO WE KEEP ARTIFICIAL INTELLIGENCE SAFE FROM ADVERSARIES?

The more powerful a technology becomes, the more it can be used for malicious and good reasons. This applies not only to robots produced to replace human soldiers or autonomous weapons, but to AI systems in general that can cause damage if they are used for evil purposes. In this sense, cyber security is going to become even more important. After all, we are dealing with a system that is faster and more capable than we are in orders of magnitude.

### SUMMARY PRACTICE RECOMMENDATIONS



- Artificial Intelligence is a branch of Computer Science that seeks to simulate the human process of learning and making decisions;
- Artificial Intelligence focuses on three cognitive skills, namely, learning, reasoning, and selfcorrection;
- Artificial Intelligence already has huge impacts in modern society, but its role is expected to grow in the future due to the massive data (big data) that is being generated every minute (IoT), more advanced algorithms and high-performance computing and storage;
- However, it is extremely important not to neglect the dangers of artificial intelligence, especially ethical considerations.

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## Thank you for your attention

DRIVES project is project under <u>The Blueprint for Sectoral Cooperation on Skills in</u> <u>Automotive Sector</u>, as part of New Skills Agenda. Follow DRIVES project at:



The aim of the Blueprint is to support an overall sectoral strategy and to develop concrete actions to address short and medium term skills needs.

More information at: www.project-drives.eu

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